



Ref: FOIA Reference 2023/24-517

Date: 22nd December 2023

Email foi@uhnm.nhs.uk

Dear,

I am writing to acknowledge receipt of your email dated 7th September 2023 requesting information under the Freedom of Information Act (2000) regarding patient safety incidents.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the freedom of information act 2000 I'm requesting the following information on NHS hospital pharmacy services at your trust:

How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

A1 See below:

2022/23	2104
2021/22	1822
2020/21	1503
2019/20	1750
2018/19	1698

Q2 What percentage of inpatients at your Trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

A2 Information not held

- Q3 Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your Trust, and the vacancy rate for each, in the past five financial years as follows:**
- a. 2022/23
 - b. 2021/22
 - c. 2020/21
 - d. 2019/20
 - e. 2018/19

A3 Information only available for 2022/23:

2022/23	No. Full Time Equivalents per 100 Beds	Vacancy Rate per 100 Beds
Pharmacists	6.33	0.78
Technicians	6.78	0.64

- Q4 What percentage of inpatient beds at your Trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:**
- a. 2022/23
 - b. 2021/22
 - c. 2020/21
 - d. 2019/20
 - e. 2018/19

A4 Information not held for b/c/d/e
a. 2022/23 – 49%

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records