



**University Hospitals  
of North Midlands**  
NHS Trust

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Ref: FOIA Reference 2022/23-099

Date: 3<sup>rd</sup> August 2022

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 26<sup>th</sup> May 2022 requesting information under the Freedom of Information Act (2000) regarding Clinical Systems

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Can you please forward responses to the questions below regarding your trust's Cardiology, E-Rostering (staffing), Order Communications, Pathology, and Pharmacy systems?**

**Please enter 'No System Installed' under supplier name if your trust does not use the system:**

**System type – Cardiology**

**Supplier name**

**System name -**



**Date installed -**

**Contract expiration -**

**Is this contract annually renewed? - Yes/No**

**Do you currently have plans to replace this system? - Yes/No**

**Procurement framework -**

**Other systems it integrates with? –**

**Total value of contract (£) –**

**Notes - e.g. we are currently out to tender**

A1 See below:

System type – Cardiology

Supplier name = No system installed in cardiac diagnostics.

System name – Not applicable

Date installed - Not applicable

Contract expiration - Not applicable

Is this contract annually renewed? - Yes/No = Not applicable

Do you currently have plans to replace this system? - Yes/No = Not applicable

Procurement framework - Not applicable

Other systems it integrates with? – Not applicable

Total value of contract (£) – Not applicable

Notes - e.g. we are currently out to tender = Not applicable

**Q2 System type – E-Rostering (staffing)**

**Supplier name**

**System name -**

**Date installed -**

**Contract expiration -**

**Is this contract annually renewed? - Yes/No**

**Do you currently have plans to replace this system? - Yes/No**

**Procurement framework -**

**Other systems it integrates with? –**

**Total value of contract (£) –**

**Notes - e.g. we are currently out to tender**

A2 I can confirm that the Trust holds information regarding this question, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link:

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/> See below:

System type – E-Rostering (staffing)	
Supplier name	Section 21 exemption as detailed above 20201028 FOI ref 315-2021
System name -	Section 21 exemption as detailed above 20201028 FOI ref 315-2021
Date installed -	Section 21 exemption as detailed above 20201028 FOI ref 315-2021
Contract expiration -	Section 21 exemption as detailed above 20201028 FOI ref 315-2021
Is this contract annually renewed?	No
Do you currently have plans to replace this system?	No
Procurement framework -	Section 21 exemption as detailed above 20201028 FOI ref 315-2021
Other systems it integrates with? –	Empactis Absence Management System
Total value of contract (£) –	Section 21 exemption as detailed above 20201028 FOI ref 315-2021
Notes - e.g. we are currently out to tender	Not applicable

**Q3 System type – Order Communications**

**Supplier name**

**System name -**

**Date installed -**

**Contract expiration -**

**Is this contract annually renewed? - Yes/No**

**Do you currently have plans to replace this system? - Yes/No**

**Procurement framework -**

**Other systems it integrates with? –**

**Total value of contract (£) –**

**Notes - e.g. we are currently out to tender**

A3

See below:

System type – Order Communications

Supplier name - System C

System name - Careflow

Date installed – March 2019

Contract expiration – Sept 2022

Is this contract annually renewed? – No

Do you currently have plans to replace this system? – No

Procurement framework – not applicable

Other systems it integrates with? – Clinysis labcentre, CRIS radiology and iportal

Total value of contract (£) – Order comms is part of a wider EPR contract

Notes - e.g. we are currently out to tender

**Q4 System type - Pathology**

**Supplier name**

**System name -**

**Date installed -**

**Contract expiration -**

**Is this contract annually renewed? - Yes/No**

**Do you currently have plans to replace this system? - Yes/No**

**Procurement framework -**

**Other systems it integrates with? –**

**Total value of contract (£) –**

**Notes - e.g. we are currently out to tender**

- A4 See below;
- System type - Pathology
  - Supplier name - CliniSys
  - System name - Labcentre will be replaced with WinPath Enterprise in 2022.
  - Date installed – 01/01/2007
  - Contract expiration - 2030
  - Is this contract annually renewed? - No
  - Do you currently have plans to replace this system? - Yes, it will be replaced in 2022 with the newer version of the CliniSys lab system.
  - Procurement framework – QE Framework
  - Other systems it integrates with? – Order Comms, PAS, Results Reporting systems across NMCPS and the local health economy, analysers and middleware.
  - Total value of contract (£) – circa £10M
  - Notes - e.g. we are currently out to tender

**Q5 System type – Pharmacy**

**Supplier name**

**System name -**

**Date installed -**

**Contract expiration -**

**Is this contract annually renewed? - Yes/No**

**Do you currently have plans to replace this system? - Yes/No**

**Procurement framework -**

**Other systems it integrates with? –**

**Total value of contract (£) –**

**Notes - e.g. we are currently out to tender**

**System definitions:**

**Cardiology – A specialist clinical information system is used for cardiology**

**E-rostering (staffing) - An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.**

**Order Communications - Diagnostic tests are electronically ordered and communicated, rather than being ordered on paper**

**Pathology - Pathology testing is managed electronically**

**Pharmacy - Pharmacy orders and stock control is managed electronically**

A5 See below:

System type – Pharmacy

Supplier name- EMIS Health

System name – Ascribe

Date installed – January 2010

Contract expiration – May 2023

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -OJEU Tender- Procurement Framework for the new procurement is undecided

Other systems it integrates with? – Robopharma automated pharmacy dispensing robot

Total value of contract (£) – £330k

System definitions:

Pharmacy dispensing and stock management system

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

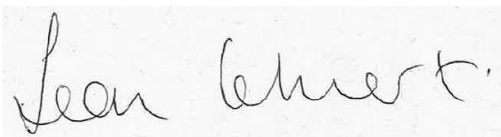
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**