



Ref: FOIA Reference 2018/19-497

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 10<sup>th</sup> January 2019

Tel: 01782 676474  
Email [FOI@uhn.nhs.uk](mailto:FOI@uhn.nhs.uk)

Dear

I am writing in response to your email dated 19<sup>th</sup> November 2018 (received into our office 20<sup>th</sup> November) requesting information under the Freedom of Information Act (2000) regarding FOI request reference 394-1819 which we advised you had been closed due to your request regarding CCTV cameras was referring to a Council and not an NHS Trust.

You have clarified that you had made an error that require the information from UHNM

On 20<sup>th</sup> November 2018 we contacted you via email as we required a timeframe for question 2

On 19<sup>th</sup> December 2018 you replied via email the following:

*"Thank you for your response. It would be the Trusts annual spend over that past 12 months, if that figure is unavailable could you please send me the 2017 annual spend?"*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 The information I require is to do with the organisation's CCTV maintenance and support contract.**

**Who is the Supplier of the contract for CCTV maintenance and support?**

A1 At County Hospital (Stafford): CCTV is currently not under a maintenance contract.

At Royal Stoke University Hospital (RSUH): The CCTV installed and maintained under the Private Finance Initiative (PFI) contract is maintained in accordance with the Project Agreement by the PFI provider.

In the retained estate at RSUH, the CCTV (under the maintenance responsibility of the Trust) is maintained on behalf of the Trust by Midlands Electrical Fire and Security Ltd

**Q2 How much the council (clarified as UHNM) spend annually with the supplier?**

A2 County: not applicable as currently not under a maintenance contract.

RSUH: The CCTV installed and maintained under the PFI contract is maintained in accordance with the Project Agreement by the PFI provider and therefore this information is not held by the Trust.

In the retained estate at RSUH, the CCTV (under the maintenance responsibility of the Trust) was maintained at an annual cost of £4,977 (exc VAT).

**Q3 What is the renewal date of this contract?**

A3 County: not applicable as currently not under a maintenance contract.

RSUH: The CCTV installed and maintained under the PFI contract is maintained in accordance with the Project Agreement by the PFI provider and therefore this information is not held by the Trust.

In the retained estate at RSUH, the contract (for CCTV maintenance under the responsibility of the Trust) expires 30th September 2019.

**Q4 What is the duration of the contract?**

A4 RSUH: The CCTV installed and maintained under the PFI contract is maintained in accordance with the Project Agreement by the PFI provider and this information is not held by the Trust.

In the retained estate at RSUH, the current maintenance contract at RSUH (for the CCTV under the maintenance responsibility of the Trust) is 3 year duration.

**Q5 What is the review date of this contract? If possible the likely outcome of this review**

A5 RSUH: The CCTV installed and maintained under the PFI contract is maintained in accordance with the Project Agreement by the PFI provider and therefore this information is not held by the Trust.

In the retained estate at RSUH, the current maintenance contract (for the CCTV under the maintenance responsibility of the Trust) will be reviewed prior to the contract expiring.

**Q6 The primary brand of the CCTV equipment. I don't require the model just the brand**

A6 There are various brands installed across both sites.

**Q7 The description of the services provided under this contract. Please state if this contract includes more than just CCTV services**

A7 In the retained estate at RSUH: The CCTV under the maintenance responsibility of the Trust is for the maintenance of the CCTV system.

**Q8 Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details?**

A8 In the PFI at RSUH: The CCTV installed and maintained under the PFI contract is maintained in accordance with the Project Agreement by the PFI provider and therefore this information is not held by the Trust.

In the retained estate at RSUH: The maintenance contract is procured through UHNM Supplies and Procurement.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,





**University Hospitals  
of North Midlands**  
NHS Trust

Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**

