



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital

Quality, Safety and Compliance Department

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Stoke-on-Trent

Staffordshire

ST4 6QG

Tel: 01782 676474

Email FOI@uhn.nhs.uk

Ref: FOIA Reference 2018/19-295

Date: 29th October 2018

Dear

I am writing in response to your email dated 13th August 2018 requesting information under the Freedom of Information Act (2000) regarding the current state and plans of IT departments. I apologise for the delay in responding.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in questions 2 is not held centrally, but may be recorded in personnel records. In order to confirm whether this information is held we would therefore have to individually access all personnel records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all personnel records and then extracting relevant information would take longer than the 18 hours allowed for.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to the remaining questions we are able to comply within the 18 hour time frame. In order to avoid delay further to your response we have provided this below.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am currently researching the current state and plans of IT departments within NHS Trusts, so as to explore the capability for enabling major change to meet the strategy set out within the Five Year Forward view.

I would be very grateful if you are able to provide the information requested below, as it relates to your Trust. I am aware of the demands on NHS time and I am very appreciative of you taking the time to provide the information requested.

1. How many staff and contractors are employed within the IT department for each salary band (please enter the number of people relevant to each band in the table below)?

Band	1	2	3	4	5	6	7	8a	8b	8c	8d	9
Permanent												



Employees													
Contractors													

A1 Please see below:

Band	1	2	3	4	5	6	7	8a	8b	8c	8d	9
Permanent Employees	0	44.36	12.88	10.8	15	32.6	17.6	11.8	1	2	1	0
Contractors	0	0	0	0	2	0	0	0	0	0	0	0

Q2 Please state how many employees and contractors the Trust has within the IT department with both training as well as practical project experience in the following skill sets:

	Artificial Intelligence & Robotics	Cyber Security	Internet of Things	Digital Customer Experience	Mobile Application Development	Systems Integration	Change Management
Employees							
Contractors							

A2 Please see below

	Artificial Intelligence & Robotics	Cyber Security	Internet of Things	Digital Customer Experience	Mobile Application Development	Systems Integration	Change Management
Employees	Section 12 exemption as detailed above						
Contractors	Not applicable						

Q3 How many applications does the Trust run in total (please put an 'X' in the most relevant box)?

0 - 50	51 - 100	101 - 300	301 - 500	501 - 700	700+

A3 Please see below:

0 - 50	51 - 100	101 - 300	301 - 500	501 - 700	700+
		X			

Q4 Please provide the following information regarding the Trust IT systems:

	Year of	Provider	Contract	Managed

	Last Refresh		End Date	in-house or by provider?
Fixed telephony				
Mobile telephony				
Paging system				
LAN				
WiFi				
Desktops & laptops				
Storage				

A4 Please refer to the table below:

	Year of Last Refresh	Provider	Contract End Date	Managed in-house or by provider?
Fixed telephony	N/A N/A	8x vodafone 4x BT	On-going On-going	Both BT
Mobile telephony	2017	kCom	Ongoing	Provider
Paging system	2015	Stanley	Continual	Both
LAN	2018	kCom	Ongoing	Provider
WiFi	2015	kCom	Ongoing	Provider
Desktops & laptops	2016	In House	Ongoing	In House
Storage	2016	In House	Ongoing	In House

Q5 Please provide information relating to the Trusts' storage requirements:

Size of data stored on premises	Size of data stored in offsite private data centres	Size of data held in cloud environments

A5 Please see below:

Size of data stored on premises	Size of data stored in offsite private	Size of data held in cloud

	data centres	environments
600TB	NA	NA

Q6 Please provide the following information regarding the Trusts' budget for IT:

		2017/18		2018/19	2019/20	2020/21
		Budget	Actual	Budget	Budget	Budget
Operating Budget	Personnel					
	Infrastructure & software					
	Consultancy					
Capex Budget	All capex					

A6 Please see below:

		2017/18		2018/19	2019/20	2020/21
		Budget	Actual	Budget	Budget	Budget
Operating Budget	Personnel	£4,228,368	£3,512,133	£4,502,836	Information currently unavailable	
	Infrastructure & software	Unable to split out as part of a wider service				
	Consultancy	0	0	0	0	0
Capex Budget	All capex	£2,793,363	£3,741,036	£1,847,500	Information unavailable	Information unavailable

Q7 Is the Trust in the process of planning or executing a merger or acquisition? Please mark with an 'X', the box below that most appropriately describes your current situation:

No plans	Early stage dialogue with other Trusts	Agreed in principle with date set	Contracts signed and awaiting go-live	Merger or acquisition has occurred within with the last 24 months

A7 Please see below:

No plans	Early stage dialogue with other Trusts	Agreed in principle with date set	Contracts signed and awaiting go-live	Merger or acquisition has occurred within with the last 24 months
X				

Q8 If a merger is being planned, or has occurred, please state the names of the Trusts involved and the target date for merger or acquisition, or the date it occurred? If not applicable, please progress to question 8.

	Please provide information:
Names of Trusts	
Date of planned merger or acquisition, or date occurred	

A8 Please see below:

	Please provide information:
Names of trusts	Not applicable
Date of planned merger or acquisition, or date occurred	Not applicable

Q9 Is the Trust in the process of planning any of the following projects; please provide a brief description of relevant contextual information in the appropriate boxes below; please mark cells that are not relevant with an 'NA':

	Strategy creation and requirements documentation	Procurement	Implementation planning (post contract award)	Go-live & implementation	Post go-live
Electronic patient record					
Digitisation of care pathways					
Other major transformations					
IT outsource					
Shared IT					

service					
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A9 Please see below:

	Strategy creation and requirements documentation	Procurement	Implementation planning (post contract award)	Go-live & implementation	Post go-live
Electronic patient record	NA	NA	NA	NA	NA
Digitisation of care pathways	NA	NA	NA	NA	NA
Other major transformations	NA	NA	NA	NA	NA
IT outsource	NA	NA	NA	NA	NA
Shared IT service	NA	NA	NA	NA	NA

Q10 Please provide a copy of the Trusts' IT strategy for the next 1-3 years

A10 Please refer to the attached document

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance