



University Hospitals
of North Midlands
NHS Trust

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2021/22-031

Date: 18th May 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 16th April 2021 requesting information under the Freedom of Information Act (2000) regarding University Hospital of North Staffordshire NHS Trust, rostering

Your reference number is 031-2122 please quote this number on any correspondence.

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS

On 19th April 2021 we contacted you via email as we required you to confirm which Trust you wanted the information for: we stated, as of 31st October 2014 University Hospital of North Staffordshire NHS Trust (UHNS) ceased to exist. As of 1st November 2014 Royal Stoke University Hospital and County Hospital (Stafford) became known as University Hospitals of North Midlands NHS Trust (UHM).

On 20th April 2021 you replied with the following via email:

'Thank you for replying. Apologies, I would like information from University Hospitals of North Midlands NHS Trust'

On 20th April 2021 we contacted you via email as we required the following clarifications

"Q18 The number of nurses actively e-rostered at your Trust" do you mean the Registered Nursing and Midwifery staff group only?

Q17 - The number of medics actively e-rostered at your Trust? What are you looking for as regard e-rostering? Do you want the number of medics on e-roster for 'unavailability management' or for 'shifts patterns'?

On 20th April 2021 you replied via email with the following:



'Thank you for your timely response. To answer your clarifications:

Q17: Both, if you have them available

Q18: yes, please'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 University Hospital Of North Staffordshire NHS Trust

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the rota/rostering system(s) you currently use?

1. Name of software you currently use for medics rostering?

A1 I can confirm that the Trust holds information regarding this request, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: FOI ref 315-2021-(October 2020-21)

<http://www.uhn.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

Q2 Name of software you currently use for nurse rostering?

A2 As answer 1

Q3 Name of software you currently use for AHP rostering?

A3 As answer 1

Q4 Name of software you currently use as a Vendor Management System?

A4 I can confirm that the Trust holds information regarding this request, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: FOI ref 526-2021-(February 2020-21)

<http://www.uhn.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

Q5 The date the contract for the software you currently use for medics rostering was signed?

A5 As answer 1

Q6 The date the contract for the software you currently use for nurse rostering was signed?

A6 As answer 1

Q7 The date the contract for the software you currently use for AHP rostering was signed?

A7 As answer 1

Q8 The date the contract for the software you currently use as a Vendor Management System?

A8 As answer 4

Q9 The date the contract for the software you currently use for medics rostering expires?

A9 As answer 1

Q10 The date the contract for the software you currently use for nurse rostering expires?

A10 As answer 1

Q11 The date the contract for the software you currently use for AHP rostering expires?

A11 As answer 1

Q12 The date the contract for the software you currently use as a Vendor Management System?

A12 As answer 4

Q13 The value of the contract for the software you currently use for medics rostering?

A13 As answer 1

Q14 The value of the contract for the software you currently use for nurse rostering?

A14 As answer 1

Q15 The value of the contract for the software you currently use for AHP rostering?

A15 As answer 1

Q16 The value of the contract for the software you currently use as a Vendor Management System?

A16 As answer 4

Q17 The number of medics actively e-rostered at your Trust?

A17 See below: As at March 2021

Row Labels	Mar-21
Unavailability Only	386
Shifts + Unavailability	471
Grand Total	857

Q18 The number of nurses actively e-rostered at your Trust?

A18 See below:

	Total
Registered Nursing	3199

Q19 The number of AHPs actively e-rostered at your Trust?

A19 See below:

	Total
AHPs	327

Q20 Name of the framework the medics e-rostering software was procured using?

A20 As answer 1

Q21 Name of the framework the nurse e-rostering software was procured using?

A21 As answer 1

Q22 Name of the framework the AHP e-rostering software was procured using?

A22 As answer 1

Q23 Who is the Senior Responsible Officer for e-rostering at your Trust?

A23 See below:

- Medical Staff = John Oxtoby, Medical Director
- Nursing Staff = Michelle Rhodes, Chief Nurse

Q24 Do any of your rostering systems integrate with ESR?

A24 As answer 1

Q25. What level of attainment did you achieve for e-rostering in the 2019 survey?

A25 The 2019 Level of attainment self-assessment was Level 0

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

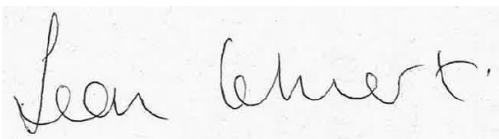
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert



University Hospitals
of North Midlands
NHS Trust

Data, Security & Protection Manager

