



Ref: FOIA Reference 2024/25-452

Date: 30th October 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 9th October 2024 requesting information under the Freedom of Information Act (2000) regarding Hospital emergency admissions over 65s from care homes

Q1 I would like to make the following freedom of information request to your NHS trust.

Please can you give the following information for the following years 2021, 2022, 2023 and if possible so far 2024.

How many people over the age of 65 were admitted to your hospital(s) as an unplanned (emergency) admission who were usually resident in a care home or a nursing home. Please break down by years and if possible whether it was a care home or a nursing home.

A1 Information not held-we are unable, on our system 'Careflow', to distinguish between people who live in a residential property or a care/nursing home as patients are recorded on Careflow as coming from a "Usual place of residence"

Q2 Of those people from Q1 how many safeguarding reports were made about concerns around the patient's welfare? ie abuse or neglect? Please breakdown by years and if possible, breakdown the type of safeguarding referral by category ie abuse, neglect.

A2 Although we can't identify patients' residential status (as per Q1), we can confirm that a search of our incident reporting system, Datix, for incident reports when staff have raised safeguarding concerns against care providers provides the following information:

2021 – 51
2022 – 59
2023 – 45
2024 (01.01.2024 – 09.10.2024) – 31

Q3 Of those people from Q1 how many were recorded as either malnourished or dehydrated. (not necessarily their primary reason for being admitted). Please break down by years and if possible whether they were malnourished or dehydrated or both.

A3 Please refer to answer 1

Q4 Of those people from Q2 how many were recorded as being admitted due to being malnourished or dehydrated (their primary reason for being admitted). Please break down by years and if possible whether they were malnourished or dehydrated or both.

A4 Information not recorded

Q5 Of those people from Q2 (recorded as dehydrated or malnourished) how many safeguarding concerns were made about the patient? Please break down by years.

A5 Information not recorded

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records