Ref: FOIA Reference 2024/25-009

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Email foi@uhnm.nhs.uk

Date: 15th April 2024

Dear

I am writing to acknowledge receipt of your email dated 3rd April requesting information under the Freedom of Information Act (2000) regarding EPR

On 4th April 2024 we contacted you via email as we required the following:
To continue with your request we require clarification the time frame you are referring to Q6

On the same day you replied via email with :
'*This is related to the annual value of the contract. If you don't know/can retrieve this information, please feel free to send the answer to the FOI without including question number 6.*'

We responded with:
Are you referring to this year, or previous years?

You replied via email with:
'*It would be referring to this year*'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 **What ERP (Enterprise Resource Management) or Finance system is currently used at University Hospitals of North Midlands NHS Trust?**

A1 eFinancials by ABS (Advanced Business Systems

Q2 **When does your contract expire?**

A2 31/10/27

Q3 **Do you have any planned upgrades of the software? If so, when?**

A3 Yes, but no anticipated timeframe as yet.

Q4 **Are you planning to go to market for a replacement ERP/ Finance system?
If so, when?**

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A4   No

Q5   Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible

A5   See below:

East Lancashire Financial Services
Viscount House
Arkwright Court
Commercial Road
Darwen
BB3 0FG

Q6   What is the annual contract value of the software?

A6   £454,632 for 2023/24. Please note that ELFS provide a full shared service for various finance functions. This includes the provision of the integrated finance and procurement system. Therefore a split of the cost for the system itself is not available but £19,062 is the annual cost for maintenance and licences for the system.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,

Rachel Montinaro
Data Security and Protection Manager - Records