



**University Hospitals  
of North Midlands**  
NHS Trust

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Ref: FOIA Reference 2021/22-547

Date: 17<sup>th</sup> February 2022

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 29th January 2022 (received into our office 31st January) requesting information under the Freedom of Information Act (2000) regarding Provider Framework.

On 3<sup>rd</sup> February 2022 we contacted you via email as we required clarification on what services your request was referring to

On the same day you replied via email with:

*'Thank you for responding to our request.*

*We are a recruitment agency and seek to join your Framework of Temp Nursing and Healthcare Workers.*

*The request is aimed at understanding*

*- How we can access the commissioning team to access the framework for staff providers*

*- What is required to be listed as an agency staff provider for the trust. What is needed to access vacant shifts.*

*I am hopeful that an email response is sufficient but if you wish for us to formalise it via FOI then we will do as you advise.*

*We seek your support to help us structure services we aim to offer.'*

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**



As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I kindly write to request information and not sure if I should seek it via the under the Freedom of Information Act 2000 which may not be an appropriate route considering the Covid pressures etc. and levels of processing linked.**

**I therefore seek an email response on the following, at your earliest opportunity:**

**What do we need to evidence to join the list of your reputable providers.**

A1 The University Hospitals of North Midlands NHS Trust does not have a List of reputable Providers but utilises National Frameworks which are set up by various Framework providers

**Q2 When registered on the Framework, what application or interface is used to determine available shifts and vacancies daily.**

A2 Bank staff – allocate system

**Q3 Are there any specific payments or processes expected to join the Framework of providers and to secure the application?**

A3 Information not held- Would have to be answered by the Framework providers

**Q4 How long does that process take on average?**

A4 As answer 3

**Q5 What is the weekday contract pay rate for day and night nurse and carer?**

A5 See below:

For agency

5	Day	£24.06
	Night / Saturday	£31.29
	Sunday / Bank Holiday	£38.51

**Q6 What is the weekend contract pay rate for day and night nurse and carer?**

A6 As answer 5

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

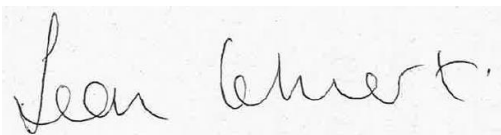
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**