

Ref: FOIA Reference 2019/20-365

Royal Stoke University Hospital

Quality, Safety and Compliance Department Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 3rd October 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 24th September 2019 requesting information under the Freedom of Information Act (2000) regarding agency nurses.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Could the Trust please provide information on how much has been spent on agency nurses?

- 1) This financial year to date 2) 2018/19 financial year
- 3) 2017/18 financial year
- A1 Please see below:

2017/18	£809k
2018/19	£449k
2019/20 to month 5	£137k

Q2 Are these amounts higher, lower or within the budgets allocated for agency staff?

A2 Lower than budget

Q3 Are there any measures being implemented to lower the reliance or use of agency staff?

- A3 UHNM has implemented the following:
 - Increased the size of the nurse bank
 - Participated in recruitment campaigns
 - Participated in retention campaigns
 - Introduced new roles

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

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Jean Lehnert Information Governance Manager



