



Ref: FOIA Reference 2023/24-375

Date: 2nd October 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 13th September 2023 requesting information under the Freedom of Information Act (2000) regarding pest control

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to request information under the Freedom of Information Act regarding pest control measures at your NHS Trust's hospital sites over the last five years.

Specifically, I would like to obtain the following data:

The total number of times exterminators or pest control services were called at each hospital between 2018 and 2023 to date.

A1 The following information relates to County Hospital only. The Royal Stoke University Hospital is managed by a PFI, and therefore information is not held

I can confirm that the Trust holds information regarding this question, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link:

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

FOI reference 478-2223 November 2022 and 677-2223 February 2023

Q2 A detailed breakdown of the reasons or specific pest issues that led to the calls for exterminators during this period and the actions exterminators and pest control took to remedy this.

A2 See below:

2 call outs
2 call outs
04/05/2023 - Biting insects - area sprayed and bait boxes installed
25/05/2023 – Potential rat's nest – Bait boxes and traps installed

- Q3 The total cost incurred, broken down by hospital, for pest control services, including the costs of removing pests, shooting pigeons, and other related expenses in the timeframe.**
- A3 The pest control contract covers call outs and routine visits and it is not possible to break this down.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.



University Hospitals
of North Midlands
NHS Trust

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Rachel Montinaro
Data Security and Protection Manager - Records