



Ref: FOIA Reference 2020/21-335

Date: 1<sup>st</sup> December 2020

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 10<sup>th</sup> November 2020 requesting information under the Freedom of Information Act (2000) regarding patient transport.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please see FOI request:**

- **When was your current patient transport contract issued?**
- **When does the current contract end?**
- **Is there an extension clause?**
- **What was your annual spend over the two previous years for patient transport?**
- **Do you have any renal services?**
- **Who is your current patient transport provider(s)?**
- **Is secure transport included in these contracts?**
- **If not, what providers do you use for secure transport?**
- **Name of the Director of Estates and Facilities**
- **Contact details of the Director of Estates and Facilities**
- **Name of the Deputy Director of Estates and Facilities**
- **Contact details of the Deputy Director of Estates and Facilities**
- **Name of the Head of Procurement**
- **Contact details of the Head of Procurement**
- **The name of the person directly responsible for patient transport service**
- **Contact details of the person directly responsible for patient transport service**
- **Is there a Trust Face Book account?**
- **Is there a Trust Twitter account?**
- **Is there a Trust LinkedIn account?**

**A1 Please see below:**

When was your current patient transport contract issued?	01 <sup>st</sup> June 2018
When does the current contract end?	31 <sup>st</sup> May 2021
Is there an extension clause?	2 years (1+1)
What was your annual spend over the two previous years for patient transport?	Approx. = £1.5M – 3M
Do you have any renal services?	Yes

Who is your current patient transport provider(s)?	E-Zec
Is secure transport included in these contracts?	Yes
If not, what providers do you use for secure transport?	Not applicable
Name of the Director of Estates and Facilities	Lorraine Whitehead
Contact details of the Director of Estates and Facilities	All Trust emails are in the following format <a href="mailto:Firstname.lastname@uhnm.nhs.uk">Firstname.lastname@uhnm.nhs.uk</a>
Name of the Deputy Director of Estates and Facilities	Barry Deacon
Contact details of the Deputy Director of Estates and Facilities	All Trust emails are in the following format <a href="mailto:Firstname.lastname@uhnm.nhs.uk">Firstname.lastname@uhnm.nhs.uk</a>
Name of the Head of Procurement	Nathan Joy Johnson
Contact details of the Head of Procurement	All Trust emails are in the following format <a href="mailto:Firstname.lastname@uhnm.nhs.uk">Firstname.lastname@uhnm.nhs.uk</a>
The name of the person directly responsible for patient transport service	Deb Stubbs = Head Patient Transport  Nikki Pratt = Strategic Procurement Lead
Contact details of the person directly responsible for patient transport service	Nikki Pratt: All Trust emails are in the following format <a href="mailto:Firstname.lastname@uhnm.nhs.uk">Firstname.lastname@uhnm.nhs.uk</a>
Is there a Trust Face Book account?	Yes
Is there a Trust Twitter account?	Yes
Is there a Trust LinkedIn account?	Yes

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

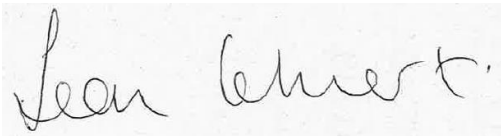
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**