

Ref: FOIA Reference 2020/21-145

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 1st September 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 28th July 2020 requesting information under the Freedom of Information Act (2000) regarding order sets

On our acknowledgment we added the following statement:

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

On 5th August 2020 we contacted you via email as we required clarification on Q10 and what you meant.

On 13th August 2020 you replied via email with:

"I trying to ascertain if the Trust is looking to achieve any recognised certification other than that given by the CQC ie HIMMS level?"

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please can you supply me with more information regarding Order Sets, Care Plans and your EPR/EHR:-

- 1. Does the Trust have paper or electronic Order Sets? Please note, this is different to Order Comms**

A1 No, Order sets are used for constructing multiple order comms

Q2 Does the Trust have paper or electronic Care Plans?

A2 Yes the Trust has paper care plans. Some templates form care plans are now being developed to be digital forms.

Q3 If the answer is yes to 1&2 please can you provide the name of the supplier?

A3 UHNM bespoke internally developed system

Q4 If a supplier is named in Q3 please state the length and expiry date of contract.

A4 Not applicable. UHNM bespoke internally developed system

Q5 If a supplier is named in Q3 please confirm the route to procurement.

A5 As answer 4

Q6 Is the Trust looking to procure electronic Order Sets or Care Plans in the next 2 years?

A6 As answer 4

Q7 Has the Trust used Order Sets &/or Care plans for the treatment of COVID-19?

A7 No

Q8 Please provide the name, job title and email address of the person responsible for Order Sets & Care Plans at the Trust.

A8 Stacey Mason: Head of Business Change IM&T.

Please note that all Trust emails are in the following format: firstname.lastname@uhnm.nhs.uk

Q9 Please confirm what EHR/EPR system the Trust uses?

A9 SystemC Medway

Q10 Has the Trust started to look at obtaining a recognised certification for example: - Joint Commission, HIMSS EMRAM, and if so which certification?

A10 Information not available

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

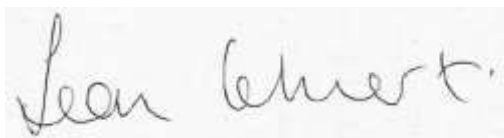
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager