Ref: FOIA Reference 2022/23-357

Date: 11th October 2022

Dear

I am writing to acknowledge receipt of your email dated 27th September 2022 requesting information under the Freedom of Information Act (2000) regarding systems.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 **Please enter 'No System Installed' or 'No Department' under supplier name if your Trust does not use the system or have the department:**

System type – Accident & Emergency

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

A1　　　See below:

System type – Accident & Emergency

Supplier name – System C

System name – CareFlow ED module

Date installed - ED module November 2015

Contract expiration - September 2023

Is this contract annually renewed? – No (4 year contract to commence 2023-2027)

Do you currently have plans to replace this system? – No

Procurement framework - QE Facilities framework

Other systems it integrates with? – LIMS pathology, CRIS Radiology orders and reporting, K2 Maternity, Savience Outpatient check-in, internally developed iPortal, Vitalpac e-observations, Bluespier Theatres

Total value of contract (£) –£14,169,767.26 incl. VAT

Q2　　　System type – Digital Dictation

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

A2　　　See below:

Supplier name - Fluency Direct from MModal is used for Speech Recognition, used together with Medisec Digital Dictation for our solution

System name – Medisec Digital Dictation

Date installed – September 2019

Contract expiration - 31 March 2023

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

Procurement framework - NHS SBS Framework agreement

Other systems it integrates with? – Fluency Direct speech recognition & UHNM IT Systems

Total value of contract (£) –£96,003.73 excl VAT

Q3   System type – Document Management

        Supplier name

        System name -

        Date installed -

        Contract expiration -

        Is this contract annually renewed? - Yes/No

        Do you currently have plans to replace this system? - Yes/No

        Procurement framework -

        Other systems it integrates with? –

        Total value of contract (£) –

        Notes - e.g. we are currently out to tender

A3   See below:

System type – Document Management

Supplier name C-Cube Solutions

System name - EDMS

Date installed - May 2005

Contract expiration - Maintenance contract due for renewal May 2023

Is this contract annually renewed? - No – Bi Annually

Do you currently have plans to replace this system? - No

Procurement framework -QE framework

Other systems it integrates with? – Careflow (PAS)

Total value of contract (£) – circa £70k pa

Q4   System type – Scheduling

Supplier name -

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

A4   See below:

Supplier name - System C

System name – CareFlow Patient Administration System – for managing patient appointments and clinic slots

Date installed - January 2017

Contract expiration – September 2023

Is this contract annually renewed? –No (4 year contract to commence 2023-2027)

Do you currently have plans to replace this system? - No

Procurement framework - QE Facilities framework

Other systems it integrates with? – (as above for Accident and Emergency) LIMS pathology, CRIS Radiology orders and reporting, K2 Maternity, Savience Outpatient check-in, internally developed iPortal, Vitalpac e-observations, Bluespier Theatres

Total value of contract (£) – £14,169,767.26 incl. VAT

System definitions:

Accident & Emergency - A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED)

Digital Dictation – Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Document Management - Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Scheduling - Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Leah Carlisle
Head of Data, Security & Protection/ Data Protection Officer