

Ref: FOIA Reference 2020/21-271

Date: 28<sup>th</sup> October 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 7<sup>th</sup> October 2020 requesting information under the Freedom of Information Act (2000) regarding pest control

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 The total amount of times pest control were called out to a hospital under the care of your Trust in:**
- a) 2018/19
  - b) 2019/20

A1 Please see below:

County Hospital	2018/19 = 9	Royal Stoke	2018/19 = 17
	2019/20 = 10		2019/20 = 11

- Q2 The type of pest which caused the call out and the section/area in the hospital that was affected in:**
- a) 2018/2019
  - b) 2019/20

A2 Please see below:

County Hospital	Royal Stoke
<b>a) 2018/19</b>	a) <b>2018/19</b>
1 = Biting Insects: main building	2 = Wasps: Ward
1 = Red Spider: Not stated	2 = Wasps: Wilfred Place
1 = Wasps nest: Main Entrance	1 = Rat droppings: Call Centre

County Hospital	Royal Stoke
1 = Wasps nest: Theatre Corridor	1 = Maggot: Royal Infirmary
1 = Flies: Ambulatory Assessment Unit	1 = Lady Birds: Royal Infirmary
1 = Bats: main building	2 = Lady Birds: Ward
1 = Wasps nest: Laboratory area	1 = Biting Insects: Library area
1 = Wasps: Maternity	2 = Biting Insects: Ward
1 =Ants: Not stated	3 = Ants: main building
<b>b) 2019/20</b>	1 = Ants: Ward
1 = Ants: Main Building	1 = Lady Birds: main building
1 = Moth: Main Building	<b>b) 2019/20</b>
1 = Ants nest: Main Building	2 = Pigeons: Cancer Centre
1 = Ants : Main Building	1 = Wilfred Place: Ants
1 =Wasps: Main Building	1= Oncology: Ants
1 = Biting insects: Main Building	1 = Maternity: Moths
1 = Rodents reported: External	2 = Lyme Building: Pigeons

County Hospital	Royal Stoke
1 = Bed Bugs: Main Building	1 = Trent :Flies
1 = Ants: Main Building	1 = Medical Records: Ants
1 = Fruit Flies: Main Building	1= Corporate Services: Wasps  1 =Biting insects: Supplies

**Q3 The total amount of money spent on pest control call outs in:**  
 a) 2018/19  
 b) 2019/20

A3 Please see below:  
 A) 2018/19 figures are £14,963.00 (inc) vat. Call out value for both sites  
 B) 2019/20 figures are £ 15,163.00 (inc) vat. Call out value for both sites

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

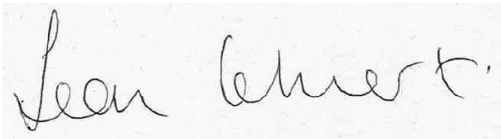
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert  
**Data, Security & Protection Manager**