



Ref: FOIA Reference 2020/21-119

Date: 13th October 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your emails dated 15th July 2020 requesting information under the Freedom of Information Act (2000) regarding IMT spend and CRIS systems

On 16th July 2020 we contacted you via email to inform you that under section 12 of the FOI Act that we would be aggregating your two requests:

The section 12 exemption states:

The authority can combine related requests received within a period of 60 consecutive days from:

- The same person or
- People who appear to be acting in concert or in pursuance of a campaign.

In addition to the above we contacted you again on 16th July 2020 as we required clarification on request #2, we asked for a time frame in order to collate the information, we also informed you that the entire request was paused until we received this information.

On the same day you replied via email with the following:
"Time period required in request 2 is 2018-2019".

On our acknowledgment we added the following statement:

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because some of the information requested in questions 1 and 2 (**Request #1**) is not held centrally, but may be recorded in individual departmental/divisional records. In order to confirm

whether this information is held we would therefore have to individually access all individual departmental/divisional records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual departmental/divisional records and then extracting relevant information would take longer than the 18 hours allowed for.

In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to just the questions that we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Request #1

Q1 For the Year ‘18-‘19 what is your total revenue spend on IT:

How was this split by the following categories (%)?

- **Clinical Systems (including PAS/EPR, Pathology, Radiology, etc.):**
- **People (all staff costs) :**
- **IT Infrastructure (networks, desktops, laptops, etc.):**
- **Non-Clinical Systems (HR, Finance, governance, expenses, etc.):**
- **Other digital health spending (including “new technologies”, video consultations, any AI, etc.):**

A1 Please see below:

Year ‘18-‘19 what was your total revenue spend on IT:	£12,945,069
How was this split by the following categories (%)?	We are unable to provide the % as costs are part of a wider budget: section 12 and 14 exemptions as detailed above
Clinical Systems (including PAS/EPR, Pathology, Radiology, etc.):	<ul style="list-style-type: none"> • Document management solutions £435,060 • Medisec £87,141 • PAS systems £2,430,542 • Pathology & radiology £123,069.68 software support & maintenance clinisys pathology system*support

	and maintain Apr 17-Mar 18
People (all staff costs) :	£5,498,223
IT Infrastructure (networks, desktops, laptops, etc.):	We are unable to split these costs out as they are part of a wider budget: section 12 and 14 exemptions as detailed above.
Non-Clinical Systems (HR, Finance, governance, expenses, etc.):	
Other digital health spending (including “new technologies”, video consultations, any AI, etc.):	

Q2 Year ‘17-‘18 what was your total revenue spend on IT:

How was this split by the following categories (%)?

- **Clinical Systems (including PAS/EPR, Pathology, Radiology, etc.):**
- **People (all staff costs) :**
- **IT Infrastructure (networks, desktops, laptops, etc.):**
- **Non-Clinical Systems (HR, Finance, governance, expenses, etc.):**
- **Other digital health spending (including “new technologies”, video consultations, any AI, etc.):**

A2 Please see below:

Year ‘17-‘18 what was your total revenue spend on IT:	£9,370,363
How was this split by the following categories (%)?	We are unable to provide the % as costs are part of a wider budget: section 12 and 14 exemptions as detailed above.
Clinical Systems (including PAS/EPR, Pathology, Radiology, etc.):	Document management solutions £477,780 Medisec £89,690 PAS systems £1,057,095 Pathology & radiology £242,948.40 or the period: 1st April 2018 to 31st March
People (all staff costs) :	£6,150,580
IT Infrastructure (networks, desktops, laptops, etc.):	We are unable to split these costs out as they are part of a wider budget: section 12 and 14 exemptions as detailed above.
Non-Clinical Systems (HR, Finance, governance, expenses, etc.):	
Other digital health spending (including “new technologies”, video consultations, any AI, etc.):	

Q3 What is the total IT budget as a % of your total Trust spend for 2018-19:

A3 I can confirm that the Trust holds information regarding total IT budget, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust’s public website at the following link. (2018/19 Annual report and accounts – page 38)

<http://www.uhn.m.nhs.uk/about-us/regulatory-information/annual-reports-and-accounts/>

Q4 What is your total capital spend on IT for 2018-19:

A4 As answer 3, page 25

Q5 What is the total IT budget as a % of your total capital spend for 2018-19

A5 As answer 3. 2017/18 Annual report, page 25

Request #2

Q1 What is the main Radiology (RIS/CRIS) system that your Trust/Health Board runs?

- Who is the supplier of this system?
- What is the annual cost of the system? – clarified: **the period required is 2018-2019.**
- How long is the contract for the system, and when does it expire?
- What is the overall lifetime cost of the system?

A1 The current UHNM CRIS is currently supplied through a PFI variation, via a business case, with current agreement in place up until 2022

Q2 What is the main Picture Archiving and Communications System (PACS) system that your Trust/Health Board runs?

- Who is the supplier of this system?
- What is the annual cost of the system?
- How long is the contract for the system, and when does it expire?
- What is the overall lifetime cost of the system?

A2 Picture Archive and Communication System is provided via a PFI agreement signed in 2013 for a 37 year term up to 2044

Q3 What is the main Pathology (LIMS) system that your Trust/Health Board runs?

- Who is the supplier of this system?
- What is the annual cost of the system?
- How long is the contract for the system, and when does it expire?
- What is the overall lifetime cost of the system?

A3 Please see below:

Who is the supplier of this system?	Clinisys
What is the annual cost of the system?	£270,314 (Excl VAT)
How long is the contract for the system, and when does it expire?	Rolling contract current expiry 31 st March 2022
What is the overall lifetime cost of the system?	unknown

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

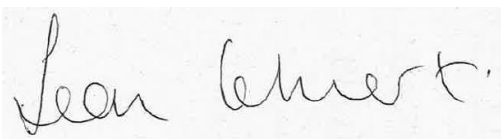
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager



University Hospitals
of North Midlands
NHS Trust

