Part 1: Healthcare Security Management (England) Research Survey (Non-Accredited Security Managers)

This survey is intended to be completed by those working in the NHS environment with Security Management responsibilities, <u>but who are not accredited LSMS's</u>.

There are separate surveys for Accredited LSMSs and Nominated SMDs.

Since the disbanding of NHS Protect there are a number of questions from the industry in terms of governance, training and competency.

For the research and dissertation module of my MSc, I intend to evaluate the effectiveness of NHS Protects legacy with regards to competency and governance of Security Management in the NHS in England.

Your time in this concise, 10 short question survey will be invaluable to both my research and the industry. I will make the findings of this survey available (anonymised) via the National Association for Healthcare Security (NAHS) and the FutureNHS Collaboration Platform for NHS Security Managers to refer to.

This survey captures no personal data and as such does not breach any Data Protection legislation (DPA 2018/GDPR).

This survey has been assessed and deemed appropriate in terms of ethical impact.

Anyone wishing to provide further information relevant to this survey may do so by emailing the researcher at

There are 2 parts to this survey.

Q1

What is your job title?

Q2

Do you hold an SIA Licence?

Yes	Yes	No	No
Frontline	Non-frontline	Expired	I've never been licenced

Do you believe that the NHS Protect LSMS/ASMS training was comprehensive enough to produce competent Healthcare Security Managers?

Yes	Yes	Neutral	No	No
It was comprehensive enough to meet the required needs	It was effective as a foundation course	It covered some of the aspects, but could have gone further	It did not give me the competencies I required	It was wholly inadequate
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Q4

What standards do you as a healthcare security manager work/refer to?

Legacy NHS Protect	PD CEN/TS 16850:2015	ISO/BS	Other

Q5

Do you, or any of your staff operate under the 'in-house' exemption of SIA licencing?

Yes	No

Q6

Does your organisation utilise the CJIA (sections 119 and 120) legislation to remove nuisance persons from site?

Yes	No

Q7

In your organisations security department, how many staff are in-house, and how many are contracted in?

In-house	Contracted
(Directly employed by the	(Not employed by the
Trust/Organisation)	Trust/Organisation)
(Number)	(Number)

Do you, as an LSMS/Security Manager, hold duties in addition to security management?

(e.g FM/EPRR/H&S etc.)

Yes

(If yes, please detail below)

No

Q9

What relevant Security Qualifications do you hold, or are you studying for? (these may be as a practitioner (CCTV qualification) or as a manager (e.g. Foundation Degree in Security Management), please include relevant periphary qualifications such as NEBOSH, Business Continuity, MSc Healthcare Leadership & Management etc.)

Q10

Does your Organisation believe that the NHS Protect Self Review Tool (SRT) was adequate as a tool to complete a self-assessed continuous improvement framework and benchmark?

Yes	Yes	Yes it was	No	N/A: I am not
It was useful	It was useful, but	useful, but	It has had its day and	aware of this tool
and should	it is no longer	would benefit	is irrelevant now	or its
still be used	required. It	from		appropriateness
	should not be	modernising		
	revisited			
	$(\mathcal{A})_{\mathbf{r}}$			

Q8

Part 2: Healthcare Security Management (England) Research Survey (Learning Content)

For a number of years NHS Protect and the NHS SMS delivered LSMS training. This was subsequently adopted by the Security Management Professional Accreditation Board.

Using the Model of KATE to assess competence (Knowledge, Aptitude, Training and Experience), and so it is suggested that learning is an essential foundation to an individual to assume responsibilities of security management within an NHS Trust in England.

This survey looks at the broad areas, or Learning Outcomes (LOs), required to allow Healthcare Security Managers to start with a base knowledge to allow a firm foundation prior to adopting the role of Security Manager within the NHS in England in the broadest term and assuming the individual may come from outside of the health industry, or from a non-security background.

Your time in this concise, 10 short question survey will be invaluable to both my research and the industry. I will make the findings of this survey available (anonymised) via the National Association for Healthcare Security (NAHS) and the FutureNHS Collaboration Platform for NHS Security Managers to refer to.

This survey captures no personal data and as such does not breach any Data Protection legislation (DPA 2018/GDPR).

This survey has been assessed and deemed appropriate in terms of ethical impact.

Anyone wishing to provide further information relevant to this survey may do so by emailing the researcher at

Please score the following questions based on the following system:

- 3 = Essential
- 2 = Desirable
- JREI092-1920 M 1 = Not required
- 0 = Irreverent

Law and Legislation:

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Not required (1)			
Irrelevant (0)			
			-
Q2			
Q2			
Threat Assessment and Risk Management			
Response		Tick	
Essential (3)		TICK	
Desirable (2)			メクィ
Not required (1)			
Irrelevant (0)			
Q3		\sim	
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Corporate Security Management	~		
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Response		Tick	
Essential (3)	N.		
Desirable (2)	.dly		
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Q3

Corporate Security Management

Response		Tick
Essential (3)		
Desirable (2)	de	
Not required (1)		
Irrelevant (0)	XO.	

Q4

Healthcare Leadership and Management

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q5

Information Security (Cyber) Management

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Security Governance and Compliance

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q7

Emergency Planning, Resilience and Response (EP	RR)		
Response		Tick	
Essential (3)			
Desirable (2)			101
Not required (1)			
Irrelevant (0)			
		$\mathcal{Y}_{\mathcal{X}}$	
Q8	<i>.</i>	\mathcal{O}	
Business Management (SFIs, Business Plans etc.)	<i>. . . .</i>		
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Q8

Response		Tick
Essential (3)	<i>.</i>	
Desirable (2)	db.	
Not required (1)		
Irrelevant (0)		

Q9

What other areas does your organisation deem are essential to see on a training course, or program, to give the foundations to a new practitioner entering Healthcare Security Management, whether that be from within the healthcare environment, from outside of healthcare, from a peripheral sector (FM, Risk, H&S etc.), or coming from the frontline ranks of security?

Finally, to quantify your response, what relevant security qualifications do you hold (if any), or are you studying for?

(these may be as a practitioner (CCTV qualification) or as a manager (e.g. Foundation Degree in Security Management), please include relevant periphery qualifications such as NEBOSH, Business Continuity, MSc Healthcare Leadership & Management etc.)

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