

Ref: FOIA Reference 2019/20-637

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 7<sup>th</sup> February 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 31<sup>st</sup> January 2020 requesting information under the Freedom of Information Act (2000) regarding LMS

On 5<sup>th</sup> February 2020 we contacted you via email as we required clarification on what you meant for Q5

On the same day you replied via email with the following clarification:

*"To clarify question 5, it is a general question in regards to whether you will be partaking/creating any training projects relating to your LMS in the space of the next year, e.g. if anything about your LMS is due to change".*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 What Learning Management System (LMS) does the Trust have, if any?**

A1 UHNM uses the Oracle Learning Management system (OLM) which is a module within the Electronic Staff Record (ESR).

**Q2 What is the current expiry date of the Trust's Learning Management System (LMS)?**

A2 This question is not applicable. ESR is a national system

**Q3 What strategies do you have to procure a new Learning Management System (LMS) in the next 12 months?**

A3 Not applicable.

**Q4 How does your staff access your Learning Management System (LMS) when not on the Trust domain?**

A4 Staff can login to the LMS via the internet.

**Q5 What plans do you have for developing health systems training projects over the next year?**

A5 Development of the ESR System, and therefore LMS Module, is managed by the ESR Central Team and not by individual Trusts

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

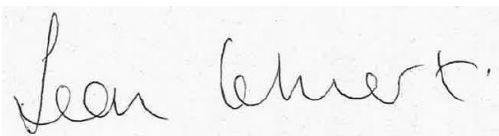
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**



University Hospitals  
of North Midlands  
NHS Trust

