

Royal Stoke University Hospital

Quality, Safety and Compliance Department

Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 1st July 2019

Ref: FOIA Reference 2019/20-152

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 15th June 2019 (received into our office 17th June) requesting information under the Freedom of Information Act (2000) regarding catering service contracts.

On 17th June 2019 we contacted you via email as we required a time frame in order to collate the information.

On the same day you responded via email with the following: "I am asking as of now - as in, which contracts do you hold now with companies"

We replied via email the following: we require clarification on what you are referring to as units? (Q4) number of meals? If so is this as of "today" as per your earlier clarification?)

You replied the following:

"How many units the contracts state the companies should provide. As in, a current contract that states 1,000 meals should be provided".

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please can you tell me which companies the Trust holds catering service contracts with?

A1 County Hospital (Stafford) provides in-house production catering services to patients and staff. At the Royal Stoke University Hospital this is provided by Sodexo.

Q2 How much each contract is worth?

County Hospital (Stafford) as stated in answer 1 this is an in- house provision therefore this is not applicable.
At the Royal Stoke University Hospital the catering section is part of a wider overall budget and we are unable to split this out.

Q3 What the company is supplying to the Trust e.g. type of food/drink?







A3 Please see below:

At County Hospital: Inpatients receive, breakfast, lunch and evening meal provisions including drinks. Patients also receive additional snack boxes.

At the Royal Stoke: breakfast, lunch and evening meal provisions which includes drinks

Q4 How many units it is providing?

A4 Please see below:

County Hospital; 21,030 patient meals were provided for May 2019, a combination of breakfast, lunch and evening meal averaging 226 units (patients fed) per day

Royal Stoke: Sodexo provide an average of 2,120 hot meals per day for the lunch and evening meal services, breakfast, drinks and snacks are also provided within the costs for the meal service.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.







If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

Jean Lehnert

Information Governance Manager



