

Ref: FOIA Reference 2019/20-713

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 26th March 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 13th March 2020 requesting information under the Freedom of Information Act (2000) regarding telephony system.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the Freedom of Information Act, could you kindly provide me with the following information please?

Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
5. The email address of the primary contact for this contract?

A1 Please see below:

1. What is your current telephony system?	RSUH = Cisco County = Maintel - Siemens/Unify and Cisco
2. How many users of the telephony system?	RSUH 4500 County - 917
3. When is the contract up for renewal?	RSUH = June 2044 PFI County = Maintel 31/12/19 KCOM = 20/03/2020
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?	we have VOIP on both sites with some analogue left at County
5. The email address of the primary contact for this contract?	David Williams for RSUH Simon Hannan for County Hospital Please note that all emails are in the following format. Firstname.lastname@uhnm.nhs.uk

Q2 Mobile phones

1. Who is your current mobile phone provider?

2. How many mobile connections?
3. When is the contract up for renewal?
4. How long do you contract for (24 or 36 months)?
5. The email address of the primary contact for this contract?

A2 Please see below:

1. Who is your current mobile phone provider?	Vodafone EE
2. How many mobile connections?	(Royal Stoke) 457 connections, contract (County) 68 connections
3. When is the contract up for renewal?	Vodafone = March 2020 (Out of Contract) County = Out of Contract
4. How long do you contract for (24 or 36 months)?	24 months
5. The email address of the primary contact for this contract?	Julie Cadman Please note that all emails are in the following format. Firstname.lastname@uhn.nhs.uk

Q3 Procurement vehicles

1. Do you procure through the Networks Services 2 framework?
2. Do you procure through the G-Cloud framework?

A3 Please see below:

1. Do you procure through the Networks Services 2 framework?	Yes
2. Do you procure through the G-Cloud framework?	Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

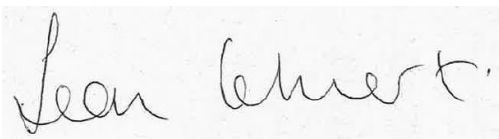
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Information Governance Manager