



Ref: FOIA Reference 2018/19-623

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 18th February 2019

Email Leah.Carlisle@uhn.nhs.uk

Dear

I am writing in response to your email dated 23rd January 2019 requesting information under the Freedom of Information Act (2000) regarding Network and Telecoms

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

As per our responses on FOI Ref 019-16, 565-16 ,361-17 and 729-17 there are two changes to our response Q2 and Q21 and reformatted by hospital

Q1 I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:

I have sent this request before but some of the contract have now expired can you please send me an update.

If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.

Contract 1

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?

A1 Please refer to the attached spread sheet.

Q2 Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

A2 As answer 1.

Q3 Fixed Line- Contract Duration- the number of years the contract is for each

A3 As answer 1.

Q4 Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

A4 As answer 1.

Q5 Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

A5 As answer 1.

Q6 Contract 2

Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

A6 As answer 1.

Q7 Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract

A7 As answer 1.

Q8 Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.

A8 As answer 1.

Q9 Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

A9 As answer 1.

Q10 Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

A10 As answer 1.

Q11 Contract 3

Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Q11 As answer 1.

Q12 Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

A12 As answer 1.

Q13 Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

A13 As answer 1.

**Q14 Contract 4
WAN Provider-** please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

A14 As answer 1.

Q15 WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

A15 As answer 1.

Q16 Contract Description: Please can you provide me with a brief description of the contract

A16 As answer 1.

Q17 Number of sites: Please state the number of sites the WAN covers. Approx. will do.

A17 As answer 1.

Q18 WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

A18 As answer 1.

Q19 If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?

A19 As answer 1.

Q20 Internal Contact: please can you send me there full contact details including contact number and email and job title.
If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

A20 As answer 1.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance