



Ref: FOIA Reference 2021/22-102

Date: 6<sup>th</sup> July 2021

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 14th May 2021 requesting information under the Freedom of Information Act (2000) regarding manual handling.

***The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.***

***However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.***

***We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.***

***The Information Commissioners Office has recognised the current situation in the NHS***

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I would like to request the following information please:**

- 1. The number of reported work related manual handling injuries sustained by staff at the Trust in 2019-2020 and 2020-2021**

A1 See below:

- During the period 01/04/2019 – 31/03/2020 a total number of 117 incidents were reported relating to manual handling.
- During the periods 01/04/2020 – 31/03/2021 a total number of 94 incidents were reported relating to manual handling.

**Q2 The number of reported patient falls in the emergency department(s) in 2019-2020 and 2020-2021**

A2 See below:

- During the period 01/04/2019 – 31/03/2020 a total number of 62 patient falls were reported for County
- Emergency Department
- During the period 01/04/2020 – 31/03/2021 a total number of 82 patient falls were reported for County Emergency Department
- During the period 01/04/2019 – 31/03/2020 a total number of 318 patient falls were reported for The Royal Stoke Emergency Department
- During the period 01/04/2020 – 31/03/2021 a total number of 433 patient falls were reported for The Royal Stoke Emergency Department

**Q3 The number of reported patient falls from/involving a patient trolley or bed in the emergency department(s) in 2019-2020 and 2020-2021**

A3 See below:

- During the period 01/04/2019 – 31/03/2020 a total number of 122 incidents were reported involving
- patient trolleys and beds in the Emergency Departments including ED, AMU, AMRA and Children's ED
- During the period 01/04/2020 – 31/03/2021 a total number of 159 incidents were reported involving patient trolleys and beds in the Emergency Departments including ED, AMU, AMRA and Children's ED

**Q4 Will University Hospitals of North Midlands be considering the replacement of any of the Trust's patient trolleys in the current financial year (2021-2022), and if yes, for which departments please? To clarify, I am referring to ED/resus/trauma trolleys, patient transfer trolleys, and short stay ward trolleys.**

A4 The Emergency Department at Royal Stoke University Hospital are considering a replacement programme for 20 Emergency department Trolleys during the financial year 2021/2022

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

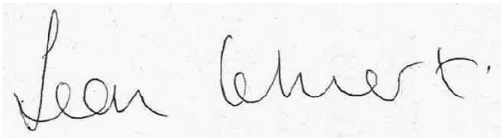
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**