



Ref: FOIA Reference 2020/21-584

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 29th March 2021

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 22nd March 2021 requesting information under the Freedom of Information Act (2000) regarding social values.

On our acknowledgment we advised you that aspects of your request would be answered under the EIR Act

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 More hospitals and organisations are now focusing on delivering social value in their day to day.

What is your position on this and how important is social value to your hospital?

A1 The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.

Q2 Do you have a Social Value strategy, and if so, could you please share a copy of this?

A2 Information not held

Q3 What are the top social value priorities for each area of your hospital? Please rank the below in order of importance and add any other which are important to you:

- **Waste reduction**
- **Carbon footprint reduction**
- **Local sourcing**
- **Employee wellbeing**
- **Healthy lifestyle**
- **Social mobility**
- **Skills development**
- **Charity support and fundraising**
- **Other**

A3 See attached document-UHNM Sustainable Development Management Plan 2020-2025

Q4 What are the key commitments for your hospital over the coming year?

A4 As answer 1

Q5 What are your social value priorities with regards to your staff (health and wellbeing, obesity, social mobility, equality and diversity etc.)?

A5 Wellbeing Priorities:

- Our plan will be supported and endorsed by our senior leaders at board and divisional level and be visible on the frontline
- Our focus will be on the basic needs of our staff, supporting individuals to stay safe, healthy and well. This will be physically, socially, and financially
- We want staff to have the tools they need to look after their emotional and psychological wellbeing and will further enhance the support provided by working in partnership across our health system
- We will promote a 'Compassionate and Inclusive Culture' ensuring that staff have the correct provisions and assistance in the workplace
- We will continuously review where improvements are needed and plan initiatives to support health and wellbeing

Equality Diversity and Inclusion priorities:

- To listen to, understand and learn from, and improve the experience of all staff
- To respect and value all colleagues and their contribution and have a strategic focus on dignity and respect
- To develop a culture of inclusive and compassionate leadership
- To ensure that people are recruited, trained and promoted according to their abilities and in the proportions one would expect from the populations represented
- Aims

Q6 What actions are you planning to take to support the delivery of these priorities?

A6 Our Wellbeing priorities are supported by a detailed delivery plan where the main focus will be on:

- Introducing the process of wellbeing conversations requiring managers and those with similar caring responsibilities for NHS people to actively engage in an on-going dialogue with their employees to support their wellbeing
- Continuing to promote our wellbeing initiatives and staff benefits at induction and through wellbeing road shows and events
- Introducing a Staff Psychological Wellbeing Hub and ensuring training and support for line managers in mental health first aid
- Embedding raising concerns in all leadership and development programmes so managers are better able to support staff to feel confident and safe to take appropriate action if needed
- Offering Collective and Compassionate Leadership programmes to our leaders
- Reviewing and developing the role of Wellbeing Ambassadors

Our Equality Diversity and Inclusion priorities are supported by a detailed delivery plan where the main focus will be on:

- Launching the UHNM Reverse Mentorship Programme
- Introducing Cultural Intelligence Training
- Deliver on the aspirations of the NHS People Plan
- Reviewing our recruitment and promotion practices to make sure that our staffing reflects the diversity of the community

Q7 What are your social value priorities with regards to the environment (waste, reduction in carbon footprint, sustainability, and reduction in SUP etc.)?

A7 As answer 3

Answered under the EIR Act

Q8 What actions are you planning to take to support the delivery of these priorities?

A8 As answer 3

Answered under FOI Act

Q9 What are your social value priorities with regards to the care of your patients?

A9 At UHNM we do address some of the subjects listed but it is not part of a social agenda / strategy

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

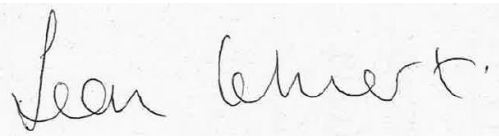
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager