



Ref: FOIA Reference 2018/19-127

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
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Date: 27<sup>th</sup> June 2018

Tel: 01782 676474  
Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 23<sup>rd</sup> May 2018 requesting information under the Freedom of Information Act (2000) regarding systems. I apologise for the delay in responding.

The Trust must do its utmost to protect patient and staff information. Patient information and staff information are the foundations upon which healthcare is built, and the Trust has a clear responsibility to safeguard this information to ensure we are able to provide the necessary care to our service users. I can confirm that the information you have requested is held by the Trust, however some of the information requested in your question is exempt from disclosure under section 24(1) which states "Information which does not fall within section 23(1) is exempt information if the exemption from section 1(1) (b) 2 is required for the purpose of safeguarding national security." Furthermore withholding this information is also supported by the Freedom of Information Amendment (Terrorism and Criminal Intelligence) Act 2004. In addition to the above exemptions, section 38 "health and safety": "*endanger the safety of any individual*" also applies.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to exclude "version" we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I would be obliged if you would provide as much of the following information as possible under an FOI request. Wherever possible, please include the name and the version number of all systems:**

- PAS
- EPR
- Emergency Department Information System
- Radiology Information System
- PACS
- Do they use NHS Mail
- Other email solutions
- Clinical Noting
- Operating Systems By Desktop and By Server

- **Anti Virus Vendor**
- **Clinical Decision Support Systems**
- **Other key clinical systems**

**If you know your current EPR level, or CMDI score please can you include this as well, and any supporting information.**

A1 Please see below:

	System	Version
PAS	Medway	Sections 23 ,24 and 38 exemptions as detailed above
o EPR	Medway	Sections 23 ,24 and 38 exemptions as detailed above
o Emergency Department Information System	Medway	Sections 23 ,24 and 38 exemptions as detailed above
o Radiology Information System	CRIS	Sections 23 ,24 and 38 exemptions as detailed above
o PACS	Sectra PACS	Sections 23 ,24 and 38 exemptions as detailed above
o Do they use NHS Mail	No	Not applicable
o Other email solutions	Microsoft Exchange	Sections 23 ,24 and 38 exemptions as detailed above
o Clinical Noting	iPortal	Sections 23 ,24 and 38 exemptions as detailed above
o Operating Systems <input type="checkbox"/> By Desktop and <input type="checkbox"/> By Server	Desktop Server	Windows server
o Anti Virus Vendor	SOPHOS	Sophos Enterprise
o Clinical Decision Support Systems	No	Not applicable
o Other key clinical systems	K2, iCM ORMIS Medisec e-discharge Medisec Trust Nervecentre	Sections 23 ,24 and 38 exemptions as detailed above
If you know your current EPR level, or CMDI score please can you include this as well, and any supporting information.	Information not held	

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Mojgan Casillas  
**Interim Information Governance Manager**



**University Hospitals  
of North Midlands**  
NHS Trust