

## **Royal Stoke University Hospital**

Ref: FOIA Reference 2018/19-364

Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 27<sup>th</sup> September 2018

Tel: 01782 676474 Email FOI@uhnm.nhs.uk

Dear

I am writing in response to your email dated 16<sup>th</sup> September 2018 (received into our office 17<sup>th</sup> September) requesting information under the Freedom of Information Act (2000) regarding car parking

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 How much money did the Trust raise from car parking charges in each of the last two financial years 2016/17 and 2017/18? Include a breakdown of staff and visitor/patient parking if possible.
- A1 Please see below: we are unable to break this down for staff and visitor/patient.
  - 2016/17 £855,139
  - 2017/18 £2,712,639
- Q2 How much money was raised from parking fines in each of the last two financial years 2016/17 and 2017/18? Include a breakdown of staff and visitor/patient fines if possible.
- A2 Information is not held for the Royal Stoke University Hospital (RSUH) as the issuing and collection of car parking fines is under a private contractor and therefore not managed by the Trust. The revenue collected by the private contractor is not disseminated to the Trust.

County Hospital (Stafford)

Money generated from CPN financial year: 2016 /17 = £656.66

2017/18 = £662.50

Please note that we are unable to breakdown whether this was for staff/visitors or patients

- Q3 Have you increased the cost of parking in your car parks during the last financial year between 2016/17 and 2017/18? Please give a breakdown of how much parking has increased by.
- A3 The cost of car parking at the Trust increased by 5%
- Q4 Do you charge for disabled parking?







A4 Yes.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <a href="http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx">http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</a>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <a href="https://www.ico.org.uk">www.ico.org.uk</a>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours.

Leah Carlisle

Deputy Head of Quality, Safety & Compliance

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