



Ref: FOIA Reference 2023/24-357

Date: 11th December 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 7th September 2023 requesting information under the Freedom of Information Act (2000) regarding staff banks

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 1. Do you have staff banks for each of the below staffing groups?

- **Medical and Dental**
- **Nursing and Midwifery**
- **AHP and HSS**
- **Admin and Clerical**

A1 See below:
Not applicable to AHP/HSS
Medical and Dental
Admin
Nursing

Q2 What technology/systems do you use to manage bookings for your staff banks?

A2 Allocate

Q3 Are any of your staff banks managed by 3rd party providers?

A3 No

Q4 If you answered yes to Q3, please state for each managed staff bank:

- a. Who the provider is
- b. The contract expiry date.

A4 Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



University Hospitals
of North Midlands
NHS Trust

Rachel Montinaro
Data Security and Protection Manager - Records

