



Ref: FOIA Reference 2024/25-309

Date: 28th August 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 9th August 2024 requesting information under the Freedom of Information Act (2000) regarding agency

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:

- a) **Medical and Dental**
- b) **Nursing and Midwifery**
- c) **AHP and HSS**
- d) **Admin and Clerical**

A1 See below:

Internal Nurse bank and Master vend,
Nursing and Midwifery - October 2025
Nursing – Day Webster – Master Vendor 30/09/25
AHP/HSS – Maxxima – Master Vendor 06/08/25
Medical Locums – Misc suppliers – 31/10/24
Admin and Clerical – No contract

Q2 If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

A2 Go out to tender

Q3 For each staffing group, please provide data for the past 12 months to show:

- a. **The average fill rate percentage, split out to show bank, agency and unfilled**
- b. **The total spend, split out to show bank and agency**

A3 See below

a) Medical Locums and Admin and Clerical is unknown, Nursing is 91%, AHP/HSS is 88%.

b. This is for Nursing / Midwifery registrants only does not include nursing assistants

Bank Filled	Agency Filled	Unfilled
65.78154245	6.930771449	27.2876861

Spend £

1st August 2023 - 31st July 2024		
	Agency	Bank
Medical & Dental	15,252,168	22,430,369
Nursing & Midwifery	6,066,823	31,902,514
AHP & HSS	2,759,173	1,724,952
Admin & Clerical	1,593,325	2,159,457
3b. Total	25,671,489	58,217,292

Q4 Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

A4 PwC, 30/09/25 and 99%

Q5 Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each

- **Staff Bank**
- **Neutral/Master Vendor**
- **Direct Engagement**

A5 Nurse Bank – Joanne Roberts* (Procurement) Stephanie Albutt* (Nurse Bank)

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records