

Ref: FOIA Reference 2023/24-538

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 22nd December 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your emails dated 10th October 2023 and 14th November 2023 requesting information under the Freedom of Information Act (2000) regarding framework and temporary staffing

We replied via email with:

UHNM has received several requests that are asking for similar information that are from the same person/company, therefore we are contacting you to inform you that under section 12 of the FOI Act we were aggregating these requests on nursing and nursing temporary staffing

Your new reference number for BOTH is 538-2324

The section 12 exemption states:

The authority can combine related requests received within a period of 60 consecutive days from:

- The same person or
- People who appear to be acting in concert or in pursuance of a campaign.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore, the response below is for the two sites combined from that date where appropriate.

Request #1

Q1 Please could you answer the below questions in relation to Nursing on framework supply.

Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 60 days?

A1 2865

Q2 In the last 60 days which wards, or departments were these ON framework requests for?

A2 See below:
General wards
Theatres
Chemotherapy
Emergency portals and Renal

Q3 Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 60 days?

A3 2320

Q4 How many long term lines of work or block bookings are currently being supplied by ON framework agencies?

A4 Long lines are being offered for 2 units currently

Q5 Which ON framework agencies is the Trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?

A5 See below:

DW care providers
DRC LOCUMS
ID Medical
YOUR WORLD HEALTHCARE
Medacs Healthcare
Pulse
National Locums
NISI Staffing
Locum Vision
Focusmed 24
MEDICAL STAFFING
PLAN B
Domus Recruitment Ltd
Blackrock Medical Agency
Urgent Staffing Ltd
FOCUSMED24
Just Nurses
Positive Healthcare

Q6 What is the average charge for both RMN's and RGN's from ON framework agencies?

A6 £33.15

Q7 Who at temporary staffing is responsible for onboarding new agencies and could you provide me with their contact details?

A7 Stephanie.albutt@uhnm.nhs.uk

Request #2

Q1 What is the average charge for both RMN's and RGN's from ON framework agencies?

A1 See below
Midwife - £34 Day
Nurse - £25 Day

Q2 Which ON framework agencies is the Trust currently utilising for Nursing vacancies and what is the spend on these agencies October 2023 to date?

A2 We have a master Vend agreement with Day Webster

Q3 Who at director level is responsible for patient safety and staffing levels and could you provide me with their contact details?

A3 Chief Nurse

Q4 Who at temporary staffing is responsible for onboarding new agencies and could you provide me with their contact details?

A4 Stephanie.albutt@uhnm.nhs.uk

Q5 What is the temporary staffing generic email address?

A5 Any queries need to come to Stephanie.albutt@uhnm.nhs.uk not a generic address

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records