

**Royal Stoke University Hospital** 

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2021/22-268

Date: 6<sup>th</sup> September 2021

## Dear

I am writing to acknowledge receipt of your email dated 15<sup>th</sup> August 2021 (received into our office 16<sup>th</sup> August) requesting information under the Freedom of Information Act (2000) regarding courier service.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Please send me details for the period 2020-2021 on the following:
  - a) The total value of the courier service contracts that were outsourced
- A1 Approximately £393k incl. VAT
- Q2 The name of your primary courier supplier
- A2 City Sprint UK Ltd & A.B.C. Coaches LTD
- Q3 The value of your primary supplier's contract
- A3 Approximately £367k incl. VAT
- Q4 The expiry date of that contract
- A4 30<sup>th</sup> September 21
- Q5 The total cost of the courier services that were not outsourced but managed in-house?
- A5 None
- Q6 The number of staff employed in managing the in-house contracts
- A6 Not applicable
- Q7 The number of vehicles either owned or leased to meet the in-house courier requirement
- A7 As answer 6







## Q8 The name and email of the person responsible for the management of courier services

A8 Andrew Clarke\*: Blood Science Manager. Note: all Trust emails are in the following format. Firstname.lastname@uhnm.nhs.uk

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <a href="http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx">http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</a>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any gueries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,







Jean Lehnert **Data, Security & Protection Manager** 



