



Ref: FOIA Reference 2019/20-238

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 31st July 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 25th July 2019 requesting information under the Freedom of Information Act (2000) regarding Audio Visual (AV) and Video Conferencing (VC) equipment and services.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in question 7 is not held centrally, but may be recorded in individual departmental records. In order to confirm whether this information is held we would therefore have to individually access all departmental records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all departmental records and then extracting relevant information would take longer than the 18 hours allowed for.

In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that your request is shortened to just the questions that we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Who are your current supplier(s) of Audio Visual (AV) and Video Conferencing (VC) equipment and services?

A1 Savilles

Q2 How many video enabled MDT's, Boardrooms and meeting / training rooms do you have within your organisation and when was the last upgrade or refresh to these rooms?

A2 Information not held

- Q3 Do you have a support contract in place for these rooms and if so, when is the expiry date(s)?**
- A3 Information not held
- Q4 What has been your annual spend over the last 3 years (16/17 17/18 18/19) on AV / VC hardware, services and support?**
- A4 We are unable to spilt this out as this is part of a wider budget. Section 12 and 14 exemptions as detailed above.
- Q5 Specifically in terms of MDT's, do you use a N3/HSCN service to allow connectivity to other internal / external MDT's / remote participants? If yes, which service do you use?**
- A5 N5
- Q6 Do you have a Digital strategy in place around Video based consultations? If so have you implemented a service and if yes, which service do you use?**
- A6 Information not held
- Q7 Could you provide a name and contact details for who is responsible for your MDT rooms?**
- A7 Information not held
- Q8 Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?**
- A8 Not applicable
- Q9 Could you provide a name and contact details for your IT lead / manager?**
- A9 Phil Williams.
Please note that all Trust emails are in the following format; firstname.lastname@uhnm.nhs.uk

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

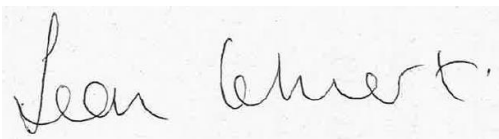
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager