



Ref: FOIA Reference 2019/20-150

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 10<sup>th</sup> July 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 14<sup>th</sup> June 2019 requesting information under the Freedom of Information Act (2000) regarding current clinical benchmarking.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to you under the Freedom of Information Act 2000 (the Act) to request the following information from your procurement and contracting department:**

**Can you provide details of your current clinical benchmarking supplier (If any) examples such as HED, Doctor Foster or CHKS?**

A1 HED

**Q2 Can you provide details of the current renewal/end date of this contract?**

A2 June 2022

**Q3 Who is the main point of contact for this contract and their title and contact details?**

A3 Head of Quality, Safety & Compliance Department  
01782 676487

**Q4 Which board member has responsibility for benchmarking?**

A4 Medical Director

**Q5 Do you have BI solutions such as ClikView or ClikSense?**

A5 UHM have an In-house managed Data Warehouse and used Microsoft Tools and Dundas BI for analytics and data visualisation

**Q6 Do you use any companies to provide remote clinical coding services? If Yes,**

A6 Not applicable

**Q7 What was the procurement method used?**

A7 Not applicable

**Q8 How long is the contract?**

A8 Not applicable

**Q9 Can you provide details of the current renewal/end date of this contract?**

A9 Not applicable

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.



University Hospitals  
of North Midlands  
NHS Trust

Yours,

Jean Lehnert  
**Information Governance Manager**

