



Ref: FOIA Reference 2021/22-200

Date: 26th July 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 6th July 2021 requesting information under the Freedom of Information Act (2000) regarding colorectal outpatient appointments.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 In line with the Freedom of Information (FOI) Act 2000, I would like to request the information detailed below for your Trust. Where applicable, please also provide this information for previously separate Trusts that have since merged to form your current Trust structure.

Please could this information be provided in electronic format, ideally an excel format if possible.

Requests

1. Total number of attended Colorectal outpatient appointments from 1st Jan 2019 to the most recent data point available. Please provide a monthly breakdown.

A1 Please refer to the tables at answer 2

Q2 Total number of attended Gastroenterology outpatient appointments from 1st Jan 2019 to the most recent data point available. Please provide a monthly breakdown.

A2 See below:
2019

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	73	58	2	13
Feb	60	51	3	6
Mar	67	50	3	14
Apr	82	72	2	8
May	53	45	4	4
Jun	63	51	5	7
Jul	119	97	7	15
Aug	125	98	3	24
Sep	104	87	2	15
Oct	124	103	6	15
Nov	104	88	3	13
Dec	92	71	5	16
Grand Total	1,066	871	45	150

RJE01 ROYAL STOKE UNIVERSITY HOSPITAL

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	59	50	1	8
Feb	52	43	3	6
Mar	51	40	3	8
Apr	60	53	2	5
May	44	39	3	2
Jun	52	42	5	5
Jul	98	81	7	10
Aug	96	76	3	17
Sep	87	76	1	10
Oct	98	80	5	13
Nov	81	65	3	13
Dec	73	58	4	11
Grand Total	851	703	40	108

RJE09 COUNTY HOSPITAL - ENDOSCOPY DEPARTMENT

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	13	8	1	4
Feb	8	8	0	0
Mar	16	10	0	6
Apr	22	19	0	3
May	9	6	1	2
Jun	11	9	0	2
Jul	21	16	0	5
Aug	29	22	0	7
Sep	17	11	1	5
Oct	26	23	1	2
Nov	23	23	0	0
Dec	19	13	1	5
Grand Total	214	168	5	41

2020

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	106	84	7	15
Feb	109	95	2	12
Mar	116	99	1	16
Apr	43	37	2	4
May	12	10	1	1
Jun	26	25	0	1
Jul	43	38	2	3
Aug	60	48	7	5
Sep	110	90	6	14
Oct	130	110	5	15
Nov	132	101	10	21
Dec	147	107	10	30
Grand Total	1,034	844	53	137

RJE01 ROYAL STOKE UNIVERSITY HOSPITAL

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	82	68	7	7
Feb	83	72	2	9
Mar	87	73	1	13
Apr	37	31	2	4
May	8	6	1	1
Jun	22	21	0	1
Jul	38	34	2	2
Aug	48	41	4	3
Sep	80	67	4	9
Oct	101	84	4	13
Nov	99	75	8	16
Dec	108	81	7	20
Grand Total	793	653	42	98

RJE09 COUNTY HOSPITAL - ENDOSCOPY DEPARTMENT

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	24	16	0	8
Feb	26	23	0	3
Mar	29	26	0	3
Apr	6	6	0	0
May	4	4	0	0
Jun	4	4	0	0
Jul	5	4	0	1
Aug	12	7	3	2
Sep	30	23	2	5
Oct	29	26	1	2
Nov	33	26	2	5
Dec	39	26	3	10
Grand Total	241	191	11	39

2021

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	132	100	6	26
Feb	158	128	8	22
Mar	126	101	10	15
Apr	132	104	8	20
May	132	111	7	14
Jun	127	105	7	15
Jul	104	52	3	12
Aug	2	0	0	0
Grand Total	913	701	49	124

RJE01 ROYAL STOKE UNIVERSITY HOSPITAL

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	100	76	4	20
Feb	120	99	7	14
Mar	96	80	8	8
Apr	103	83	7	13
May	105	86	5	14
Jun	94	78	7	9
Jul	86	41	3	10
Aug	2	0	0	0
Grand Total	706	543	41	88

RJE09 COUNTY HOSPITAL - ENDOSCOPY DEPARTMENT

Month	Appointment Count	Attended Count	DNA Count	Cancelled Count
Jan	32	24	2	6
Feb	38	29	1	8
Mar	30	21	2	7
Apr	29	21	1	7
May	27	25	2	0
Jun	33	27	0	6
Jul	18	11	0	2
Grand Total	207	158	8	36

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.



University Hospitals
of North Midlands
NHS Trust

Yours,

Jean Lehnert
Data, Security & Protection Manager