



Ref: FOIA Reference 2023/24-508

Date: 29th December 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 1st November 2023 clarifying information under the Freedom of Information Act (2000) regarding IUD fittings.

On 10th July 2023 we contacted you via email as we require clarification on the following:

Q3 - How many Intrauterine device (IUD) fittings were performed by your Trust? - are you referring to inpatient or outpatient?

Q4 - How many Intrauterine device (IUD) removals were performed by your Trust? – are you referring to inpatient or outpatient?

On 1st November 2023 you replied via email with:

'The request refers to both in and outpatients. Can you please provide this information in days?'

On the same day we replied via email with:

Regarding your request referenced 111-2324, we contacted you 10th July 2023 asking for clarification, which you supplied today – 1st November 2023, under the FOI Act (section 45) we are required to keep open requests that have been paused for two months, this we advised you of when we contacted you for the clarification. Two months had passed so your request was closed, Therefore this is a new request.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am getting in touch from [REDACTED]. I wish to request the following information under the Freedom of Information Act:

For the following calendar years; 2023 (up to date), 2022, 2021, 2020, 2019, 2018 please provide the following information broken down by calendar year.

1. How many appointment requests for coil fittings did your Trust receive?

A1 A total of 432 Mirena coils were issued in June 2022 to June 2023

Q2 How many appointment requests for coil removals did your Trust receive?

A2 Information not held. There is no way of identifying this data as the referrals are not specific to Mirena fittings.

Q3 How many Intrauterine device (IUD) fittings were performed by your Trust?

A3 Below are the number of IUDs issued form pharmacy- all patients notes need to be checked for the total of fittings:

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in this question is not held centrally but may be recorded in health records. In order to confirm whether this information is held we would therefore have to individually access all health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all health records and then extracting relevant information would take longer than the 18 hours allowed for. In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

2018	558
2019	649
2020	513
2021	577
2022	510
2023 up to 6/11/23	598

Q4 How many Intrauterine device (IUD) removals were performed by your Trust?

A4 Below are the number of IUD removals recorded for the years requested: -

2018	134
2019	143
2020	105
2021	128
2022	106
2023 up to 17/11/23	106

Q5 What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?

A5 55 weeks

Q6 What was the average wait time for a patient to have a Intrauterine device (IUD) removed?

A6 55 weeks

Q7 How many complaints did your Trust received regarding coil fittings?

A7 From review of Datix, there are 2 formal complaints which mention the coil in the description
2023- 1
2018- 1

Q8 How many complaints did your Trust received regarding coil removals?

If it is not possible to provide the information requested due to the information exceeding the time or cost limits identified in Section 12, please provide the information in part and chronologically with a priority placed upon 2022 and 2023 data.

A8 From a review of Datix, there are no formal complaints that mention coil removal within the description

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records