



Ref: FOIA Reference 2024/25-695

Date: 28th February 2025

Email foi@uhnm.nhs.uk

Dear Sir/Madam

I am writing to acknowledge receipt of your email 14th January 2025 requesting information under the Freedom of Information Act (2000) regarding facilities management.

Q1 The name of your soft facilities management service provider/providers (if this is managed in-house, please say)

A1 At the County Hospital site soft facilities management service provider/providers are provided In House.
At the Royal Stoke University Hospital site it is a combination of In House and Private Financed initiative (PFI Provision).

Q2 The date/dates that your contract/contracts with your soft FM provider ends

A2 Please see below.

Royal Stoke PFI. This is part of the PFI Contract that was awarded in June 2007 and is not due for renewal for 30 years

County Hospital	not applicable
Royal Stoke retained	not applicable
Royal Stoke	Private Financed initiative (PFI Provision)- Sodexo

Q3 The name of your hard facilities management service provider/providers (if this is managed in-house, please say)

A3 Please see below.

County Hospital	In House provision
Royal Stoke retained	In House provision
Royal Stoke	Private Financed initiative (PFI Provision)

Q4 The date/dates that your contract/contracts with your hard FM provider ends to-date).

A4 Please see below.

Royal Stoke PFI. This is part of the PFI Contract that was awarded in June 2007 and is not due for renewal for 30 years

County Hospital	In House provision
Royal Stoke retained	In House provision
Royal Stoke	Private Financed initiative (PFI Provision)

Q5 The name of your waste management service provider/provider

A5 The name of our waste management service provider/providers are as follows:

- General waste - Biffa – 01/10/2024 to 30/09/2025
- Clinical Waste – Sharpsmart – 01/10/2024 to 30/09/2026
- Veolia – Royal Stoke only – 01/10/2024 to 30/09/2026

Q6 The date/dates that your contract/contracts with waste management provider ends

A6 Please refer to answer 5.

Q7 The name of your security provider/providers

A7 Please see below.

County Hospital	In House provision
Royal Stoke, PFI partner	Sodexo

Q8 The annual sum spent on security each year from 2020/21 to 2024/25 (for 2024/25 if you don't have the total that you will spend then please provide a figure

A8 Please see below.

County Hospital	In House provision, Dual roles held so the exact number cannot be provided. Circa £384,000 is the offered annual spend
Royal Stoke	Security at Royal Stoke is provided under the PFI contract; payment is made for all services provided collectively and therefore costs for this service cannot be extrapolated.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries relating to the response please contact my office

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer