



Ref: FOIA Reference 2022/23-304

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 27th October 2022

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 01 September 2022 (received into our office 01 September 2022) requesting information under the Freedom of Information Act (2000) regarding Electronic Patient Systems.

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 I am sending this email on behalf of [REDACTED]**
I am writing to request information under the Freedom of Information Act. I would be grateful if you could acknowledge receipt of this request and look forward to your full response within 20 working days, as stipulated by the act.
FOI REQUEST (please submit your answer to both questions in the attached spread sheet):
- 1) Please state the suppliers – and name of software used – for the following systems used by the Trust:**
 - **Electronic patient record**
 - **Patient administration system**
 - **Electronic prescribing and medicines administration**
 - **Maternity information system**
 - **Diagnostic imaging information system**

- **Electronic document management system**
- **Laboratory information management system**
- **Cyber security services**

A1 See below:

- Electronic patient record = Careflow –System C and IFIT for tracking patient Records/Somerset cancer services
- Patient administration system = Careflow System C
- Electronic prescribing and medicines administration = Ascribe For Pharmacy Only / EPMA Careflow Maternity information system = K2
- Diagnostic imaging information system = PACS /Sectra
- Electronic document management system = EDMS & IFIT
- Laboratory information management system = Master Lab /ICE
- Cyber security services = exempt- see below

The Trust has considered this Freedom of Information request and whether the release of information of this nature could then be used to compromise the Trust Information Systems. The Trust has concluded that, if such information was to be released, then this could potentially expose the Trust to risk of compromise. In turn, this could compromise the safety and security of patients and staff. In accordance with Section 38 of the Freedom of Information Act, where it is considered that release of such information would expose the Trust to such risks then only information deemed to not pose a threat to the security of the Trust Information Systems will be released.

In addition the Trust is placing section 31 exemption:

31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures. It is the view of our Information security function that disclosure of the information above would prejudice our ability to resist cyber-attacks, etc. on our systems.”

The Trust will not be responding to this question

Q2 Please state the expiry date for the Trust’s contracts with the suppliers referred to above for the systems in question.

A2 See below:

- Electronic patient record = Careflow –System C and IFIT for tracking patient Records/Somerset cancer services =Careflow contract ends 30.9.2023, Somerset Cancer Register runs until 31st March 2024.
- Patient administration system = Careflow System C iFIT
- Maintenance contract due for renewal in June 2024
- Electronic prescribing and medicines administration = Ascribe For Pharmacy Only =March 2023. / EPMA Careflow Maternity information system = K2 - April 1st 2024
- Diagnostic imaging information system = PACS /Sectra =01/01/2038
- Electronic document management system = EDMS & IFIT =May 2023 (Maintenance contract)

- Laboratory information management system = Master Lab /ICE = ICE = rolling 1 year contract, current one ends July 2023
LIMS = 2030
- Cyber security services = exempt- see below

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The Trust will not be responding to this question

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Leah Carlisle
Head of Data, Security & Protection/ Data Protection Officer