



Ref: FOIA Reference 2024/25-724

Date: 5th February 2025

Dear Sir/Madam

I am writing to acknowledge receipt of your letter dated 21st January 2025 requesting information under the Freedom of Information Act (2000) regarding software

Q1 I am doing some research regarding quality assurance software systems, used by nursing teams for auditing and accreditation across the NHS.

The examples of the audits would be - safeguarding audits, falls audits, medicines, hand hygiene audits or ward accreditation.

I would be grateful if you could, under the Freedom of Information Legislation, provide the following information relating to the mentioned software:

1. What is the current supplier name?

A1 Please see below for the Trust quality assurance software systems.

System	Uses
Datix	Quality Assurance Software System
Tendable	Used for real time analysis and reporting of clinical audits and other healthcare inspections.
Pathology	Ideagen supplies Q Pulse - Pathology quality management system

Q2 What are the contract dates (start and termination date)?

A2 Please see below for the contract dates (start and termination date)

System	Date
Datix	October 2023 and runs until October 2026
Tendable	November 1st, 2024 - October 31st 2025
Pathology	Start date unknown (system in place for approximately 20 years) Contract end date is December 2025

Q3 How much was invested in the system?

A3 Datix.

The annual cost of the system is classed as commercially sensitive information. The requested information has not been disclosed as we consider that under section 43(2) of the FOI Act: *prejudice to the commercial interests of any party*, is engaged. Disclosure of this information could be commercially detrimental to the Trust and companies acting on our behalf and result in less competitive prices for services. The likely consequence of this would be increased cost for service provision to the Trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness there is a greater public interest ensuring an ability to obtain best value for money.

Tendable

The annual cost of the system is classed as commercially sensitive information. The requested information has not been disclosed as we consider that under section 43(2) of the FOI Act: *prejudice to the commercial interests of any party*, is engaged. Disclosure of this information could be commercially detrimental to the Trust and companies acting on our behalf and result in less competitive prices for services. The likely consequence of this would be increased cost for service provision to the Trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness there is a greater public interest ensuring an ability to obtain best value for money

Pathology.

The Investment is unknown (please see answer 2). The current annual maintenance agreement is 8K per annum.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries relating to the response please contact my office

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer