



Ref: FOIA Reference 2023/24-355

Date: 27<sup>th</sup> December 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 6th September 2023 requesting information under the Freedom of Information Act (2000) regarding Clinical systems information.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please provide information regarding the following systems:**

1. Document Management
2. ePOA
3. EPR
4. Finance
5. Finance BI and analytics system
6. HR
7. Maternity
8. Pathology PACS
9. Payroll
10. Population health management
11. Procurement Software
12. Voice recognition

**Please enter 'No System Installed' or 'No Department' under supplier name if your Trust does not use the system or have the department:**

- a) System type –
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? –

- j) Total value of contract (£) –
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

**System definitions:**

**Document Management:** Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

**ePOA:** ePOA, short for Electronic Pre-Operative Assessment, is a digital tool that streamlines the pre-surgery assessment process, replacing traditionally paper-based administrative tasks with electronic data collection for efficiency. Some suppliers include, AireLogic, Definition Health, OpenMedical.

**EPR:** An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

**Finance:** This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4.

**Finance BI and analytics system:** Tools used for transforming and analysing financial and related data sets.

**Maternity:** It is the specialist maternity system in use for maternity care.

**Pathology PACS:** Software for digital storage and management of pathology images, like tissue samples and slides, to aid healthcare analysis and to enhance efficiency and accuracy of pathological examinations.

**Population health management:** Population health management platforms cover the set of IT capabilities and related services that enable provider organizations to manage populations of patients and achieve the specific quality, cost and experience goals.

**Procurement Software:** Procurement software is a business software that allows enterprises to automate their entire source-to-pay cycle. Right from analysing and managing spends to contract management and making invoice payments.

**Voice recognition:** Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

A1 Refer to the attached spreadsheet

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records