

Ref: FOIA Reference 2019/20-552

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 31<sup>st</sup> December 2019

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 22<sup>nd</sup> December 2019 (received into our office 23<sup>rd</sup> December) requesting information under the Freedom of Information Act (2000) regarding rostering/scheduling.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 What scheduling/rota software the Trust uses for nursing staff?**

A1 As per your request please refer to question 12 for format of answer

**Q2 When does the contract for the software outlined in the answer to Question 1 end?**

A2 As per your request please refer to question 12 for format of answer

**Q3 Does the scheduling/rota software interface with any bank solution the Trust uses and which solution is this?**

A3 As per your request please refer to question 12 for format of answer

**Q4 What scheduling/rota software the Trust uses for medical staff?**

A4 As per your request please refer to question 12 for format of answer

**Q5 When does the contract for the software outlined in the answer to Question 4 end?**

A5 As per your request please refer to question 12 for format of answer

**Q6 Does the scheduling/rota software interface with any bank solution the Trust uses and which solution is this?**

A6 As per your request please refer to question 12 for format of answer

**Q7 What scheduling/rota software the Trust uses for AHPs?**

A7 As per your request please refer to question 12 for format of answer

**Q8 When does the contract for the software outlined in the answer to Question 7 end?**

A8 As per your request please refer to question 12 for format of answer

**Q9 Does the scheduling/rota software interface with any bank solution the Trust uses and which solution is this?**

A9 As per your request please refer to question 12 for format of answer

**Q10 What scheduling/rota software the Trust uses for admin and clerical staff?**

A10 As per your request please refer to question 12 for format of answer

**Q11 When does the contract for the software outlined in the answer to Question 10 end?**

A11 As per your request please refer to question 12 for format of answer

**Q12 Does the scheduling/rota software interface with any bank solution the trust uses and which solution is this?**

I would like the above information to be provided to me as an electronic copies in the following format. The column to the left hand side provides the example

Nursing			AHPs			Medical		
Software	End Date	Link to Bank	Software	End Date	Link to Bank	Software	End Date	Link to Bank
RotaMaster	01/01/2020	Yes, to Bank Partners						
<i>EXAMPLE</i>	<i>EXAMPLE</i>	<i>EXAMPLE</i>						
<i>EXAMPLE</i>	<i>EXAMPLE</i>	<i>EXAMPLE</i>						

A12 Please see below|:

Nursing			AHPs			Medical		
Software	End Date	Link to Bank	Software	End Date	Link to Bank	Software	End Date	Link to Bank
Allocate	November 2023	Allocate	n/a	n/a	n/a	Allocate	November 2023	Allocate

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

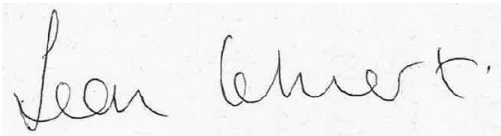
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**