



Ref: FOIA Reference 2022/23-551

Date: 10th January 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 28th December 2022 requesting information under the Freedom of Information Act (2000) regarding outsourcing.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please advise if the following services are outsourced to third parties. If outsourced, please provide the scope of services outsourced, the name of organisation outsourced to and the contract end date.

	Outsourced or in-house?	Scope of services	Name of organisation outsourced to	Contract end date
Finance and Accounting Services (e.g. accounts payable & receivable)				
Payroll				
Procurement				

A1 See below:

	Outsourced or in-house?	Scope of services	Name of organisation outsourced to	Contract end date
Finance and Accounting Services (e.g. accounts payable & receivable)	Outsourced	AP/AR, system maintenance, treasury, some technical accounting.	East Lancashire Financial Services (ELFS)	31/10/2027
Payroll	Outsourced	Full payroll and expenses	Royal Wolverhampton	30/06/2026

		service.	NHS Trust	
Procurement	In house	N/A	N/A	N/A

Q2 Please advise what software platforms you use for:

	Name of software platform	Version
Finance and Accounting		
Finance ERP (e.g. Agresso)		
Procurement		
Requisitioning System (if Finance ERP not used)		
Catalogue Management System (e.g. GHX Nexus)		
Inventory Management System (e.g. eDC Gold)		
Tendering/Sourcing System (e.g. Atamis)		
Contract Management System (e.g. Atamis)		

A2 See below:

	Name of software platform	Version
Finance and Accounting		
Finance ERP (e.g. Agresso)	Advanced Business Systems (eFinancials)	Version 6
Procurement		
Requisitioning System (if Finance ERP not used)	Advanced Business Systems (eProcurement)	Version 6
Catalogue Management System (e.g. GHX Nexus)	Advanced Business Systems (we use the catalogue/contract functionality to manage our catalogue.)	Version 6
Inventory Management System (e.g. eDC Gold)	We use the inventory/stock management for lines held in our Receipts and Distribution Centre.	
Tendering/Sourcing System (e.g. Atamis)	EU Supply (Mecell UK) – CTM Platform	Version 7.8.4 for UK Live platform
Contract Management System (e.g. Atamis)	Not in place	Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records



University Hospitals
of North Midlands
NHS Trust

